

# Refund Policy

Last Edited: March, 2014

## General

Fusion maintains a policy of no refunds for any reason on fees paid for any program. In general, exceptions to this policy will not be made under any circumstances except as indicated below.

## Exceptions

Exceptions to the policy can only be made by the Board of Directors (BOD).

A portion of fees will be refunded if the Club cancels the associated program *in its entirety* prior to completion of scheduled program events. The amount refunded will generally be calculated on a prorata basis of how much of the program was completed, but it is at the discretion of the BOD to set the amount, if any, based upon this and/or other factors it deems important.

Changes to player/family circumstances are generally not reasons for an exception to the policy, except for *player injuries that preclude participation in the majority of planned program events and that occur prior to the commencement of the program season*. In such cases the BOD will consider a refund based upon the circumstances of the injury, its severity/impact on the ability of the player to participate in scheduled program events such as games and practices, and other factors it deems important. Refunds granted for this reason will generally be on a prorata basis of when the injury occurred relative to a cutoff date that is prior to the commencement of the program competitive season, but the final amount is at the sole discretion of the BOD. Refunds will *not* be granted for injuries occurring after the beginning of the competitive season.